Free resources for older adults



We've gathered resources to help you, whether you serve older adults or family members managing the finances of a loved one. <u>Order and download publications</u> for free and sign up for our email list. Contact us at <u>olderamericans@cfpb.gov</u>. <u>Submit a complaint</u> to CFPB about a problem with a financial product or service. Have a question? Search for the answer on <u>AskCFPB</u>.

Preventing financial exploitation, fraud, and scams

Losing money or possessions to scams, fraud, and exploitation can be especially devastating to older adults, who may be not be able to earn back what they've lost. <u>Find resources to help you prevent fraud</u>.

- Money Smart for Older Adults
- Choosing a trusted contact person can help you protect your money
- Preventing elder financial abuse: Guide for nursing homes and assisted living communities
- Preventing elder financial abuse: Guide for family and friends of people living in long-term care

Tools for financial security

Use <u>these resources</u> to help older adults and their caregivers navigate some of the important decisions that can affect later-life financial security.

- Managing Someone Else's Money
- Planning for diminished capacity and illness
- Know your financial adviser
- Reverse mortgage resources

- What to do if you are wrongfully billed for Medicare costs
- Help for surviving spouses

Elder Fraud Prevention and Response Networks Resources

- Elder Fraud Prevention and Response Network Development Guide
- Convening communities to build elder protection and response networks
- Report and recommendations: Fighting elder financial exploitation through community networks

Industry Information and Reports

- <u>Recovering from elder financial exploitation: A framework for policy and research</u>
- Issue spotlight: Nursing home debt collection
- Reporting of suspected elder financial exploitation by financial institutions
- Advisory, recommendations, and report for financial institutions on preventing and responding to elder financial exploitation
- Suspicious Activity Reports on elder financial exploitation: 2021 Data Spotlight
- Suspicious Activity Reports on elder financial exploitation: Issues and trends
- Memorandum on financial institution and law enforcement efforts to combat elder financial exploitation

